BusinessFirst Vehicle Insurance Roadside Rescue

Here's a quick guide to the Roadside Rescue service in case your business vehicle breaks down. And it doesn't matter who's driving your vehicle, because BNZ Roadside Rescue covers the vehicle, not the driver.

› Roadside Rescue will:

- fit the vehicle's spare tyre if it has a flat tyre;
- access the vehicle if the keys are locked inside;
- provide up to 5 litres of fuel (petrol or diesel);
- jump-start the vehicle if it has a flat battery;
- help to recharge your EV, by towing to the nearest charge station (vehicles cannot exceed 3,500kg GLW);^
- arrange to tow the vehicle to the nearest approved repairer (vehicles cannot exceed 3,500kg GLW)^, your place of business or place of safety if the vehicle suffers mechanical or electrical damage or failure, and cannot be easily mobilised at the roadside, or requires replacement parts;
- make emergency arrangements by contacting family, friends or colleagues;*
- if your vehicle breaks down over 100km from your home, we will contribute towards the reasonable costs of:†
  - a hire car,
  - emergency accommodation.

› Roadside Rescue will not assist where the vehicle:

- has been left unattended;
- requires specialised salvage equipment;
- is not within easy access of a public road that is negotiable by a two wheel drive vehicle;
- cannot be accessed due to extreme conditions such as snow, ice, flooding, road slips or the like;
- was being used for competitions or off-road activity;
- was involved in an accident or collision;
- was being misused;
- exceeds 3,500 kg GLW.

› Roadside Rescue Optional Additional Benefit:

- provides up to three call outs during the annual period. Extra call outs can be made, however, a fee of $50 for each extra call out will apply and you will receive a separate invoice for this.
- Roadside Rescue is an Optional Additional Benefit for BusinessFirst Vehicle Insurance customers and only applies when shown in the schedule.

The excess does not apply to Roadside Rescue.

^ Any passengers or items on the towed vehicle will need to fit within the 3,500 kg GLW limit, or you will need to pay any additional towing costs.

* All costs associated with these services are your responsibility.

† The most we will pay is up to $120 per day each towards the costs of hiring a car and emergency accommodation. For up to 3 days or until the insured vehicle is repaired, whichever is the earlier.

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This factsheet outlines the features of BusinessFirst Vehicle Insurance Roadside Rescue optional benefit. BusinessFirst vehicle insurance is arranged through Bank of New Zealand (BNZ) and is underwritten by the insurer, IAG New Zealand Limited (IAG), who is a member of the Insurance Council of New Zealand Inc. BNZ does not guarantee the obligations of IAG. BNZ receives a commission for arranging the insurance. For full details of the insurance cover available (including terms, conditions, excess amounts, limits and exclusions) please call 0800 007 751 to request a copy, or refer to the BusinessFirst Vehicle Insurance Policy Document on www.bnz.co.nz.